Public Opinion Programme The University of Hong Kong The Hong Kong Jockey Club Charities Trust

Jointly conducted

Opinion Survey on Youth's Life Planning by Public and Youth 2016



Survey Report

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Dr Robert Chung is fully responsible for the work of Public Opinion Programme.

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1. Research Background

- 1.1 The Public Opinion Programme (POP) at The University of Hong Kong was established in June 1991 to collect and study public opinion on topics which could be of interest to academics, journalists, policy-makers, and the general public. POP was at first under the Social Sciences Research Centre, a unit under the Faculty of Social Sciences of The University of Hong Kong, and was transferred to the Journalism and Media Studies Centre in The University of Hong Kong in May 2000. In January 2002, it was transferred back to the Faculty of Social Sciences in The University of Hong Kong. Since its establishment, POP has been providing quality survey services to a wide range of public and private organizations, provided that they allow the POP Team to design and conduct the research independently. POP also insists that the findings should finally be open for public consumption.
- 1.2 After August 2015, the Hong Kong Jockey Club Charities Trust commissioned POP again in August 2016 to conduct an "Opinion Survey on Youth's Life Planning by Public and Youth 2016". The target population of the public survey was Cantonese speaking Hong Kong citizens of age **15 or above.** The objective of the survey was to measure public's awareness of the youth career and life planning as well as their opinions on "CLAP for Youth@JC" programme.
- 1.3 The research instrument used in this study was designed by the POP Team after consulting the Hong Kong Jockey Club Charities Trust. Meanwhile, fieldwork operations, data collection and data analysis were conducted independently by the POP Team, without interference from any outside party. In other words, POP was given full autonomy to the research design and operations, in return, POP would take full responsibility for all the findings reported herewith.

2. Research Design

- 2.1 This was a random telephone survey conducted by telephone interviewers under close supervision. All data were collected by our interviewers using a Web-based Computer Assisted Telephone Interview (Web-CATI) system which allowed real-time data capture and consolidation. To ensure data quality, on top of on-site supervision and random checking, voice recording, screen capturing and camera surveillance were used to monitor the interviewers' performance.
- 2.2 To minimize sampling bias, telephone numbers were randomly generated using known prefixes assigned to telecommunication services providers under the Numbering Plan provided by the Office of the Communications Authority (OFCA). Invalid numbers were then eliminated according to computer and manual dialing records to produce the final sample.
- The target population of this survey was **Hong Kong residents aged 15 or above who speak Cantonese**. If more than one subject had been available, selection was made using the "next birthday rule" which selected the person who had his/her birthday next. Telephone interviews were conducted during the period of **19 October to 4 November, 2016**. A total of **1,005** qualified respondents were successfully interviewed. As shown in the calculation of Appendix I, the overall response rate of this survey was **70.5%** (Table 2), and the standard sampling error for percentages based on this sample was less than 1.6 percentage points. In other words, the sampling error for all percentages using the total sample was less than plus/minus 3.2 percentage points at 95% confidence level.
- 2.4 To ensure representativeness of the findings, the raw data collected have been rim-weighted according to provisional figures obtained from the Census and Statistics Department regarding the gender-age distribution of the Hong Kong population aged 15 or above in 2016 mid-year and the educational attainment (highest level attended) distribution collected in the 2011 Census. All figures in this report are based on the weighted sample.

- 2.5 In-depth analyses were conducted to test for significant discrepancies among different groups in terms of respondents' age, children's education level and capability of hiring people. For details, please refer to Appendix IV.
- 2.6 The target population of public survey in 2015 was Hong Kong residents aged 18 or above, while that of 2016 was Hong Kong residents aged 15 or above, and there were 984 respondents were Hong Kong residents aged 18 or above, so these sub-samples are comparable to the samples in 2015. For details, please refer to Appendix V.

3. Research Findings

- 3.1 The questionnaire of this survey comprises 13 opinion questions, some of them are adopted from the previous survey in 2015, and the demographics of the respondents are at the end of the questionnaire. The key findings are summarized in this section, while all frequency tables referred to in this section can be found in Appendix II. It should be noted that the figures in the main text of this report have been rounded up to the nearest integers after considering the second decimal place.
- 3.2 The survey first asked about respondents' awareness on career and life planning. The survey found that over 70% of the respondents "did not know" what was career and life planning (71%). 27% "knew about it". Another 2% of the respondents "had no concept" towards career and life planning (Table 3).
- 3.3 For those 731 respondents who "did not know" or "had no concept" on career and life planning, the survey then further asked about their awareness on life career planning. Results found that 76% of the respondents "did not know" what was life career planning, while 21% "knew about it" and the remaining 3% had no concept towards life career planning (Table 4).
- 3.4 Based on the results on first two questions, 57% of the respondents did not know "career and life planning" nor "life career planning", 42% knew either one of them, while less than 1% had no concept towards both terms (0.2%; Table 5) •
- 3.5 No matter what, respondents held different opinions on ways to help young people to face challenges that they would meet on life planning once they finish school life. Results showed that over 60% of the respondents agreed with helping youngsters "self-understand and develop (identify interests, potentials and values)" (63%), 55% said youngsters should be provided "enough support and opportunities" and 50% agreed to "help them explore their pathways for career and life (understand different forms of work and society)". Besides, over 40% each said that we should "help them establish life and career goals" (46%) and "motivate them to plan for their future" (41%), while 36% of the respondent said we should "help them to set plan to manage career and life (action plan, and develop relevant abilities and skills)" (Table 6).

- Results also showed that nearly 70% of the respondents reckoned that young people nowadays had no clear career and life development goals (68%). Only two-fifths thought the opposite (19%) while 17% said they did not know (Table 7).
- 3.7 Who are the most suitable to help young people with career and life planning? Results showed that nearly 40% of the respondents considered "teachers" as the most suitable candidate (39%), followed closely by "parents" (36%). A respective of 15% chose "social workers" (15%), "the elderly" (14%) and "counterparts" (14%). Less than 10% respondents each considered "youth themselves" (9%), "celebrities" (8%), "more capable / experienced individuals" (8%), "people in the business field" (7%), "the Government" (7%) and "professionals" (3%) would be most suitable to help. Another 12% were not able to answer this question (Table 8).
- 3.8 Three statements about career and life planning were read out and respondents were asked to give their level of agreement with each of them. Regarding the statement "parents and teachers should encourage young people to plan their future based on their career interests and ability", more than 90% of the respondents agreed with it (93%), while 5% disagreed and 2% were uncertain (Table 9).
- 3.9 Similarly, over 90% of the respondents agreed "young people have different potentials and interests, society should provide diversified pathways for them to develop their full potential" (93%), while a respective of 5% and 2% disagreed and had no ideas on it (Table 10).
- 3.10 Furthermore, 72% of the respondents agreed that "Hong Kong society focuses heavily on examination results, and thus impedes the career and life development of young people", while 23% disagreed and 5% did not know the answer (Table 11).
- 3.11 Results also showed that nearly 70% agreed that the existing specialized services for youth career and life planning were not sufficient (68%) while slightly more than 10% thought the opposite (12%). The remaining one-fifth was uncertain to answer this question (20%; Table 12).
- 3.12 The Hong Kong Jockey Club launched a new programme called "CLAP for Youth @ JC" in September 2015, which had been launched for more than one year. However, most of the respondents still expressed they had not heard of the programme (82%), nearly one-fifth mentioned they have heard of it (17%) and 1% was clueless (Table 13).

- 3.13 Among those 172 respondents who had heard of the programme, around one-third each said they learned from "news / newspapers" (34%) and "television" (33%). 17% said from "radio", 10% learned from "friends" and 8% from "online platform". Another 3% could not recall from where they heard of the programme (Table 14).
- 3.14 The survey continued to ask those 172 respondents who had heard of the programme what kinds of services this programme provided for students, non-engaged youth, parents and other stakeholders. The results showed that two-third of the respondents had no ideas at all (67%). Around one-fifth mentioned that the programme would "help teenagers with career and life planning" (18%), one-tenth knew it would "organize career visits, internship and work trial schemes" (10%). Others less frequently mentioned services included "providing professional training for educators and social workers" (3%), "establishing district-based service team to offer help to non-engaged youth" (2%), "sponsoring television programmes to promote diversified pathways" (2%), "publications and talks to share successful experience and give recommendation" (2%), "establishing one-stop e-platform, to provide career/occupation information on various industries and continuing education, career interest and aptitude test, and counselling service" (1%), "enhancing public education, support career and life planning of young people, such as being a 'Young Navigator'"(1%) and "organizing CLAP talks" (1%; Table 15).
- 3.15 No matter whether the respondents had heard of the programme or not, after listening to the brief introduction about "CLAP for Youth @ JC" programme read out by interviewers, 58% each expected the programme can "provide multiple pathways" and help young people to "identify interests". Besides, 54% each expected that the programme can let them "have stronger self-understanding", "provide schooling and employment information" and "have targets in life". Those would expect the programme can "enhance support to young people by society (parents, employers, teachers)" accounted for 52%. Only 3% of the respondents had no clues on it. (Table 16).
- 3.16 When asked how helpful the programme is for youth development, 32% of the respondents considered the programme "helpful" on youth development while 44% thought it "half-half" and 14% considered "not helpful". At the same time, 10% mentioned "did not know / hard to say" (Table 17).

- 3.17 When asked what factors the youngsters should consider when planning for future career. Results showed that, nearly 70% of the respondents thought young people should consider "matching with career interests and abilities" (69%). More than half believed that they should consider "playing to their strengths" (52%). Around 35% each chose "income" (36%), "job satisfaction" (36%) and "job stability" (34%). 12% thought they should consider "expectations from parents / elderly" while 7% answered "social status". Another 2% mentioned "don't know / hard to say" (Table 18).
- 3.18 The survey lastly asked whether the respondents are willing to help young people to explore the diversified pathways in order to develop their career interest, results showed that more than 80% of the respondents said they are willing to do so (82%), while 12% replied negatively, mainly due to "no ability" (5%) and "no time" (3%). Moreover, 6% were unable to give a valid answer (Table 19).

4. Conclusion

- 4.1 This survey found that nearly 60% of the respondents did not know what was "career and life planning" or "life career planning". No matter what, over half of them believed that helping youngsters "self-understand and develop" as well as "provide enough support and opportunities" could help them face challenges that they would meet on life planning once they finish school life. At the same time, nearly 70% of the public reckoned that young people nowadays had no clear career and life development goals.
- 4.2 As for the process of career and life planning, respondents thought that "teachers" and "parents" were most suitable to help youth career and life planning. Meanwhile, most of the respondents agreed that "parents and teachers should encourage young people to plan their future based on their career interests and ability", "young people have different potentials and interests, society should provide diversified pathways for them to develop their full potential" and "Hong Kong society focuses heavily on examination results, and thus impedes the career and life development of young people". Moreover, when planning for future career development, more than half of the respondents believed that young people should consider "matching with career interests and abilities" and "playing to their strengths". At the same time, more than 80% were willing to help the youth to explore the diversified pathways, and yet nearly 70% agreed that the existing specialized services for youth career and life planning were not sufficient.
- 4.3 More than 80% of the respondents mentioned they never heard of the "CLAP for Youth @ JC" programme. For those who had heard of this programme, they generally knew about it from news / newspaper and television. Yet, less than 20% knew that the programme would "help teenagers with career and life planning", while more than 60% did not know about the services provided by the programme.
- 4.4 After knowing the brief introduction of the programme, more than 30% of the respondents expressed positively by saying the programme "helpful" on youth development. They generally expected it would provide young people with "multiple pathways", and "identify interests". It could be said that the general public continued to show expectations towards the "CLAP for Youth @ JC" programme.

Appendix I Contact Information

Table 1 Breakdown of contact information of the survey

	Freq	<u>uency</u>	Perce	entage
Respondents' ineligibility confirmed		3,097		21.1%
Fax / data line	468		3.2%	
Invalid number	1,925		13.1%	
Call-forwarding / mobile / pager number	189		1.3%	
Non-residential number	447		3.0%	
Special technological difficulties	39		0.3%	
No eligible respondents	29		0.2%	
Respondents' ineligibility not confirmed		5,951		40.5%
Line busy	304		2.1%	
No answer	4,263		29.0%	
Answering device	585		4.0%	
Call-blocking	51		0.3%	
Language problem	299		2.0%	
Interview terminated before the screening question	369		2.5%	
Others	80		0.5%	
Respondents' eligibility confirmed, but failed to complete the interview		4,637		31.6%
Household-level refusal	3		<0.1%	
Known respondent refusal	5		< 0.1%	
Appointment date beyond the end of the fieldwork	4,583		31.2%	
Partial interview	44		0.3%	
Miscellaneous	2		<0.1%	
Successful cases		1,005		6.8%
Total		14,690		100.0%

Table 2 Calculation of overall response rate

Response rate Successful cases Successful cases + Incomplete cases + Refusal cases by eligible respondents* $1,005 + (44 + \overline{369}) + 8$ = 70.5%

[^] Including "partial interview" and "interview terminated before the screening question" * Including "household-level refusal" and "known respondent refusal"

Appendix II Frequency Tables

Table 3 [Q1a] Do you know what is "career and life planning"?

	Eroguanav	Percentage
	Frequency	(Base=1,005)
Yes	274	27.2%
Don't know	714	71.1%
No concept / Hard to say	17	1.7%
Total	1,005	100.0%

Table 4 [Q1b] [Excluding those who have answered "yes" in Q1a, base=731] Do you know what is "life career planning"?

	Engayonay	Percentage
	Frequency	(Base=731)
Yes	153	20.9%
Don't know	554	75.8%
No concept / Hard to say	24	3.3%
Total	731	100.0%

Table 5 [Q1a+b] Do you know what is "career and life planning" or "life career planning"? (Integrated Data)

	Frequency	Percentage
		(Base=1,005)
Yes	426	42.4%
Don't know	576	57.3%
No concept / Hard to say	2	0.2%
Total	1,005	100.0%

Table 6 [Q2] No matter what, how do you think we should help young people to face challenges that they would meet on life planning once they finish school life? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)

order to be randomized by computer, multi-	1	•	0/ C 1' 1
	-	% of total	% of valid
	Frequency	responses	sample
		(Base=3,006)	(Base=1,003)
Help them self-understand and develop	637	21.2%	63.5%
(identify interests, potentials and values)	037	21.270	03.5 / 0
Provide enough support and opportunities	548	18.2%	54.6%
Help them explore their pathways for career and			
life (understand different forms of work and	504	16.8%	50.3%
society)			
Help them establish life and career goals	461	15.3%	45.9%
Motivate them to plan for their future	408	13.6%	40.7%
Help them to set plan to manage career and life			
(action plan, and develop relevant abilities and	360	12.0%	35.9%
skills)			
Others (see below)	10	0.3%	1.0%
, in the second			
Not necessary	7	0.2%	0.7%
Don't know / Hard to say	71	2.4%	7.1%
Total	3,006	100.0%	
Missing	2		
Other responses that cannot be grouped			
Education	4	0.1%	0.4%
Parents should teach / nurture their children when they are young	3	0.1%	0.3%
Government	1	<0.1%	0.1%
Offer help in a direct and practical way, e.g. cash	1	<0.1%	0.1%
All of the above, but depend on who offers help	<1	<0.1%	<0.1%
Sub-total	10	0.3%	1.0%

Table 7 [Q3] Do you think young people nowadays have clear career and life development goals?

	Emagyanay	Percentage
	Frequency	(Base=1,003)
Yes	186	18.6%
No	679	67.7%
Don't know / Hard to say	137	13.7%
Total	1,003	100.0%
Missing	2	

Table 8 [Q4] what kind of people do you think are most suitable to help young people conduct career and life planning? (Do not read out options, multiple answers is allowed)

		% of total	% of valid
	Frequency	responses	sample
		(Base=1,797)	(Base=1,003)
Teachers	394	21.9%	39.3%
Parents	366	20.4%	36.5%
Social workers	152	8.5%	15.2%
The elderly	144	8.0%	14.4%
Counterparts	141	7.9%	14.1%
Youth themselves	88	4.9%	8.8%
Celebrities	84	4.7%	8.4%
More capable / experienced individuals	80	4.5%	8.0%
People in the business field	74	4.1%	7.4%
The Government	67	3.7%	6.7%
Professionals	35	1.9%	3.4%
Others (see below)	43	2.4%	4.2%
Nobody	7	0.4%	0.7%
Don't know / Hard to say	121	6.8%	12.1%
Total	1,797	100.0%	
Missing	2		
Other responses that cannot be grouped			
Intellectuals	13	0.7%	1.3%
Religious personages	7	0.4%	0.7%
The media	5	0.3%	0.5%
Society	4	0.2%	0.4%

		% of total	% of valid
	Frequency	responses	sample
		(Base=1,797)	(Base=1,003)
Everyone	3	0.2%	0.3%
Political parties	2	0.1%	0.2%
Hok Yau Club	2	0.1%	0.2%
District Council members	1	0.1%	0.1%
Enthusiastic people	1	0.1%	0.1%
Secondary schools	1	0.1%	0.1%
Immigrants from Mainland China	1	< 0.1%	0.1%
Righteous people	<1	< 0.1%	< 0.1%
Volunteers	<1	< 0.1%	< 0.1%
People they trust	<1	< 0.1%	< 0.1%
Youth associations	<1	<0.1%	< 0.1%
Voluntary groups	<1	<0.1%	< 0.1%
Sub-total	43	2.4%	4.2%

Table 9 [Q5_1] Do you agree or disagree with the following statements? [Order to be randomized by computer] - Parents and teachers should encourage young people to plan their future based on their career interests and ability.

	Enaguanav	Percentage
	Frequency	(Base=1,005)
Agree	935	93.0%
Disagree	48	4.8%
Don't know / Hard to say	22	2.2%
Total	1,005	100.0%

Table 10 [Q5_2] Do you agree or disagree with the following statements? [Order to be randomized by computer] - Young people have different potentials and interests, society should provide diversified pathways for them to develop their full potential.

	Emagnonav	Percentage
	Frequency	(Base=1,005)
Agree	932	92.8%
Disagree	48	4.8%
Don't know / Hard to say	24	2.4%
Total	1,005	100.0%
Missing	<1	

Table 11 [Q5_3] Do you agree or disagree with the following statements? [Order to be randomized by computer] - Hong Kong society focuses heavily on examination results, and thus impedes the career and life development of young people.

	Fraguency	Percentage
	Frequency	(Base=1,005)
Agree	723	71.9%
Disagree	232	23.1%
Don't know / Hard to say	50	5.0%
Total	1,005	100.0%

Table 12 [Q6] Do you think there are sufficient specialized services to help young people with career and life planning?

	Emagyanay	Percentage
	Frequency	(Base=1,005)
Sufficient	122	12.1%
Insufficient	682	67.9%
Don't know / Hard to say	201	20.0%
Total	1,005	100.0%

Table 13 [Q7] Have you heard of the programme "Career and Life Adventure Planning (CLAP) for Youth@JC" which launched last year and help young people plan their career and life?

	Eroguanay	Percentage
	Frequency	(Base=1,005)
Yes	172	17.1%
No	822	81.8%
Don't know / Hard to say	12	1.2%
Total	1,005	100.0%

Table 14 [Q8] [Only ask those who have answered "yes" in Q7, base=172] Where have you heard of / known about this programme? (Do not read out options, multiple answers is allowed)

	Frequency	% of total responses (Base=208)	% of valid sample (Base=172)
News / Newspapers	59	28.4%	34.5%
Television	57	27.3%	33.1%
Radio	30	14.2%	17.3%
Friends	17	8.0%	9.7%
Online platform (Jockey Club's website and social media)	14	6.8%	8.2%
Activities organized by the Hong Kong Jockey Club	7	3.5%	4.3%
School / teachers	6	2.7%	3.3%
Workplace / colleagues	5	2.3%	2.8%
Social workers	3	1.7%	2.0%
Other websites (from NGO)	1	0.6%	0.8%
Family members	1	0.3%	0.4%
Others (see below)	3	1.6%	1.9%
Don't know / Hard to say	5	2.6%	3.1%
Total	208	100.0%	
Other responses that cannot be grouped			
Community Centre	3	1.5%	1.8%
WhatsApp	<1	0.1%	0.1%
Sub-total	3	1.6%	1.9%

Table 15 [Q9] [Only ask those who have answered "yes" in Q7, base=172] As far as you know, what kinds of services does this programme provide for students, non-engaged youth, parents and other stakeholders?

	Frequency	% of total responses (Base=184)	% of valid sample (Base=171)
Help teenagers with career and life	31	16.9%	18.2%
planning			100270
Organize career visits, internship and work trial schemes	18	9.6%	10.3%
Provide professional training for educators and social workers	4	2.4%	2.6%
Establish district-based service team to offer help to non-engaged youth	4	2.0%	2.2%
Sponsor television programmes to promote diversified pathways	3	1.7%	1.9%
Publications and talks to share successful experience and give recommendation	3	1.6%	1.8%
Establish one-stop e-platform, to provide career / occupation information on various industries and continuing education, career interest and aptitude test, and counselling service	2	1.1%	1.1%
Enhance public education, support career and life planning of young people, such as being a "Young Navigator"	1	0.8%	0.8%
Organize CLAP Talks	1	0.7%	0.8%
Others (see below)	2	1.3%	1.4%
Don't know / Hard to say	114	61.9%	66.7%
Total	184	100.0%	
Missing	1		
Other responses that cannot be grouped			
Study abroad	1	0.5%	0.6%
Subsidize young people to start their own business	1	0.4%	0.4%
Psychological support	1	0.4%	0.4%
Sub-total	2	1.3%	1.4%

Table 16 [Q10] In what aspects do you expect "CLAP for Youth @ JC" can help young people with? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)

allowed)	ı		
		% of total	% of valid
	Frequency	responses	sample
		(Base=3,367)	(Base=1,004)
Provide multiple pathways	587	17.4%	58.4%
Identify interests	581	17.3%	57.8%
Have stronger self-understanding	543	16.1%	54.1%
Provide schooling and employment information	542	16.1%	53.9%
Have targets in life	540	16.0%	53.7%
Enhance support to young people by society (parents, employers, teachers)	525	15.6%	52.3%
Others (see below)	6	0.2%	0.6%
No expectation	15	0.4%	1.5%
Don't know / Hard to say	28	0.8%	2.8%
Total	3,367	100.0%	
Missing	1		
Other responses that cannot be grouped			
Learn about ethic	1	< 0.1%	0.1%
Know the pathway that other youth have in the world	1	<0.1%	0.1%
Build the confidence towards the future for the youth	1	<0.1%	0.1%
Provide the opportunity of upward mobility to the youth	1	<0.1%	0.1%
Enlightenment and inspiration	1	<0.1%	0.1%
Enhance the understanding of Mainland China	1	<0.1%	0.1%
Offer Jockey Club's job vacancies and increase the places of the programme	1	<0.1%	0.1%
Promote truthful relationship, politeness and interpersonal relationship among neighbors	<1	<0.1%	<0.1%
Develop manufacturing industry	<1	<0.1%	<0.1%
Hope Jockey Club can let the youth discuss this programme with their	<1	<0.1%	<0.1%
parents Sub-total	6	0.2%	0.6%

Table 17 [Q11] How helpful do you think this programme is for youth development? (Read out options 1-5, choose one option)

		Eroguanav	Percentage
		Frequency	(Base=1,005)
Very helpful	Holpful	125 } 320	12.4% } 31.8%
Quite helpful	} Helpful	195	19.4%
Half-half		444	44.2%
Not quite helpful	٦	82	8.2%
Very unhelpful	Not helpful	140	13.9%
/ Can't help at all		57	5.7%
Don't know / Hard to s	say	101	10.1%
	Total	1,005	100.0%
	Missing	<1	

Table 18 [Q12] When young people are planning for future career development, what factors should they consider? (Read out options 1-7, order to be randomized by computer, choose three options at most)

		% of total	% of valid
	Frequency	responses	sample
		(Base=2,503)	(Base=1,005)
Matching wih career interests and	697	27.8%	69.3%
abilities	097	27.870	09.3 /0
Play to their strengths	521	20.8%	51.9%
Income	365	14.6%	36.3%
Job satisfaction	358	14.3%	35.6%
Job stability	343	13.7%	34.2%
Expectations from parents / elderly	120	4.8%	12.0%
Social status	66	2.6%	6.6%
Others (see below)	7	0.3%	0.7%
None	6	0.2%	0.6%
Don't know / Hard to say	20	0.8%	2.0%
Total	2,503	100.0%	
Other responses that cannot be grouped			
Contribute to the society	3	0.1%	0.3%
Know about the god first	1	0.1%	0.1%
Governmental support	1	<0.1%	0.1%
Social unrest	1	<0.1%	0.1%
All are important	1	<0.1%	0.1%

		% of total	% of valid
	Frequency	responses	sample
		(Base=2,503)	(Base=1,005)
Working environment	1	<0.1%	0.1%
Be more just	1	< 0.1%	0.1%
Sub-total	7	0.3%	0.7%

Table 19 [Q13] Are you willing to help young people to explore the diversified pathways in order to develop their career interest?

	Frequency	Percentage (Base=1,005)
Yes	821	82.2%
No (reasons see below)	122	12.2%
Don't know / Hard to say	55	5.5%
Total	999	100.0%
Missing	6	
Reasons for unwillingness		
No ability	55	5.5%
No time	30	3.0%
Youth should rely on themselves	10	1.0%
No need to help the youth	7	0.7%
Not familiar with the youth	4	0.4%
Respondent is also youth	2	0.2%
Do not know how to help	2	0.2%
Youth are too addicted to the politics	2	0.2%
No interest	1	0.1%
Youth are unwilling to start from bottom, e.g. Become one of the management team once they are graduated	1	0.1%
Youth are reluctance to listen to the elderly	1	0.1%
Do not like they "occupy central"	1	0.1%
Youth are already having too much help	1	0.1%
Do not know much about career and life planning	1	0.1%
No youth in the family	1	0.1%
No reasons	1	0.1%
It is troublesome	1	0.1%
The youth are vile	<1	<0.1%
There is no hope for the youth	<1	<0.1%
Has other problems to deal with	<1	<0.1%
Sub-total	122	12.2%

Appendix III Demographics of the Respondents

Demographics of Respondents

The raw data collected have been rim-weighted according to provisional figures obtained from the Census and Statistics Department regarding the gender-age distribution of the Hong Kong population in 2016 mid-year and the educational attainment (highest level attended) distribution collected in the 2011 Census. All figures in this report are based on the weighted sample to ensure representativeness of the findings

Table 20 Gender

	Enggyonay	Percentage
	Frequency	(Base=1,005)
Male	454	45.2%
Female	551	54.8%
Total	1,005	100.0%

Table 21 Age

	Frequency	Percentage (Base=991)
15-17	21	2.1%
18-20	34	3.4%
21-29	139	14.0%
30-39	176	17.8%
40-49	174	17.6%
50-59	194	19.5%
60-69	132	13.3%
70 or above	122	12.3%
Total	991	100.0%
Missing	14	

Table 22 Education Attainment

	Eraguanay	Percentage
	Frequency	(Base=999)
Primary or below	227	22.7%
Secondary school	500	50.0%
Tertiary or below	272	27.3%
Total	999	100.0%
Missing	6	

Table 23 Occupation

	Frequency	Percentage
		(Base=992)
Executives and professionals	237	23.9%
Clerical and service workers	180	18.2%
Production workers	103	10.4%
Students	71	7.1%
Homemakers	167	16.9%
Others	233	23.5%
Total	992	100.0%
Missing	13	

Table 24 [Only ask those who are employed, base =530] Are you in a position capable of hiring people at your company?

	Eraguanay	Percentage
	Frequency	(Base=530)
Yes	173	32.7%
No	357	67.3%
Total	530	100.0%
Missing	7	

Table 25 Are you a parent? (If yes, interviewer please probes children's education level, multiple choices allowed)

		% of total	% of valid
	Frequency	responses	sample
		(Base $=1,116$)	(Base=997)
Yes	699	62.7%	70.1%
Children are studying in kindergarten or below	9	0.8%	0.9%
Children are studying in kindergarten	71	6.4%	7.1%
Children are studying in primary school	140	12.6%	14.0%
Children are studying in secondary school	155	13.9%	15.5%
Children are studying in university	93	8.3%	9.3%
Children are working	346	31.0%	34.7%
Refuse to answer children's education level	4	0.4%	0.4%
No	298	26.7%	29.9%
Total	1,116	100.0%	
Missing	8		

Appendix IV In-depth Analysis

Table 26 [Q1a] Do you know what is "career and life planning"?

	Age**			edı	Children's ucation level *	Capable of hiring people or not		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Yes	65.6%	26.4%	11.7%	25.6%	19.4%	10.6%	32.6%	28.6%
Don't know	31.5%	71.1%	87.7%	72.8%	77.1%	88.8%	67.0%	69.2%
No concept / Hard to say	2.9%	2.5%	0.6%	1.6%	3.5%	0.6%	0.4%	2.2%
Total	193	350	447	151	161	311	173	357

^{**} Statistically significantly at p<0.01 level

Table 27 [Q1b] [Excluding those who have answered "yes" in Q1a, base=731] Do you know what is "life career planning"?

		Age		e	Children's ducation level	Capable of hiring people or not*		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Yes	31.3%	22.1%	19.0%	23.4%	22.5%	15.6%	30.1%	25.0%
Don't know	65.0%	75.8%	77.1%	74.9 %	75.0 %	80.1%	69.9 %	70.0%
No concept / Hard to say	3.7%	2.1%	3.9%	1.7%	2.5%	4.4%		4.9%
Total	67	258	395	113	130	278	117	255

^{*} Statistically significantly at p<0.05 level

Table 28 [Q1a+Q1b] Do you know what is "career and life planning" or "life career planning"? (Integrated Data)

		Age**		ad	Children's ucation level*	Capable of hiring people or not		
	15-29 30-49 50 or above		Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people	
Yes	76.3%	42.7%	28.4%	43.0%	37.5%	24.5%	52.9%	46.5%
Don't know	22.7%	57.3%	71.4%	57.0%	62.5%	75.3%	47.1%	53.2%
No concept / Hard to say	0.9%		0.2%			0.2%		0.3%
Total	193	350	447	151	161	311	173	357

^{**} Statistically significantly at p<0.01 level

Table 29 [Q2] No matter what, how do you think we should help young people to face challenges that they would meet on life planning once they finish school life? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)

	Age**			edı	Children's acation level*	*	Capable of hiring people or not	
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Help them self-understand and develop (identify interests, potentials and values)	73.4%	67.7%	57.2%	64.1%	64.9%	53.8%	66.3%	68.3%
Provide enough support and opportunities	67.3%	60.1%	45.7%	60.0%	62.2%	42.7%	52.1%	61.7%
Help them explore their pathways for career and life (understand different forms of work and society)	58.7%	53.1%	44.6%	52.8%	56.5%	44.2%	49.9%	52.9%
Help them establish life and career goals	46.5%	51.0%	42.3%	53.0%	56.1%	41.6%	46.3%	48.4%
Motivate them to plan for their future	48.0%	46.9%	33.5%	44.0%	49.7%	31.2%	47.5%	43.2%
Help them to set plan to manage career and life (action plan, and develop relevant abilities and skills)	38.9%	39.4%	32.2%	33.3%	42.6%	33.7%	36.5%	34.6%
Others	2.0%		1.4%		0.2%	1.8%	2.1%	0.4%
Not necessary Don't know / Hard to say	 2.2%	0.7% 2.6%	0.9% 12.2%	0.7% 2.4%	 7.0%	1.2% 13.0%	1.8% 2.1%	0.5% 4.0%
Total	193	350	447	151	161	311	172	357

^{**} Statistically significantly at p<0.01 level

Table 30 [Q3] Do you think young people nowadays have clear career and life development goals?

		Age**		ad	Children's ucation level*	:*	Capable of hiring people or not	
	15-29 30-49 50 or above			Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Yes	18.7%	15.2%	21.6%	11.4%	21.9%	24.0%	11.9%	17.8%
No	68.5%	75.7%	61.6%	77.9%	68.9%	55.4%	78.4%	70.6%
Don't know / Hard to say	12.8%	9.1%	16.8%	10.7%	9.2%	20.6%	9.6%	11.6%
Total	193	350	445	151	160	311	172	356

^{**} Statistically significantly at p<0.01 level

Table 31 [Q4] What kind of people do you think are most suitable to help young people conduct career and life planning? (Do not read out options, multiple answers is allowed)

		Age**		edi	Children's acation level**	:	Capable of hiring people or not*		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people	
Teachers	51.1%	41.1%	33.6%	44.9%	47.6%	29.8%	33.8%	37.8%	
Parents	38.6%	36.7%	36.0%	46.4%	38.7%	33.1%	36.7%	36.0%	
Social workers	23.6%	15.5%	11.5%	15.1%	9.6%	12.6%	9.5%	18.4%	
The elderly	10.0%	19.1%	12.8%	21.7%	14.5%	11.9%	21.3%	13.9%	
Counterparts	16.0%	16.1%	12.1%	15.6%	19.5%	10.9%	17.1%	13.0%	
Youth themselves	12.5%	6.3%	8.9%	7.7%	4.5%	8.7%	11.3%	8.4%	
Celebrities	6.5%	11.0%	7.3%	7.2%	11.0%	8.1%	12.0%	9.2%	
More capable / experienced individuals	8.9%	13.1%	3.8%	16.8%	5.4%	3.0%	12.2%	10.7%	
People in the business field	8.7%	9.2%	5.6%	7.6%	8.2%	5.7%	8.9%	7.6%	
The Government	3.4%	5.5%	8.9%	5.1%	12.2%	8.1%	2.6%	5.6%	
Professionals	4.8%	3.8%	2.7%	1.2%	4.6%	2.6%	3.1%	4.6%	
Others	3.1%	4.6%	4.5%	2.5%	3.8%	5.6%	6.3%	2.3%	
Nobody		0.7%	1.0%	0.8%	0.3%	1.3%	1.1%	0.7%	
Don't know / Hard to say	4.1%	6.0%	19.4%	3.9%	11.3%	22.7%	8.4%	9.7%	
Total	193	349	447	150	161	311	173	357	

^{*} Statistically significantly at p<0.05 level

^{**} Statistically significantly at p<0.01 level

Table 32 [Q5_1] Do you agree or disagree with the following statements? [Order to be randomized by computer] - Parents and teachers should encourage young people to plan their future based on their career interests and ability.

	Age			ed	Children's lucation level*	Capable of hiring people or not		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Agree	93.8%	91.9%	93.7%	96.7%	95.0%	89.6%	90.9%	93.9%
Disagree	5.1%	5.9%	3.9%	2.9%	3.3%	7.1%	6.3%	3.9%
Don't know / Hard to say	1.1%	2.2%	2.5%	0.3%	1.8%	3.3%	2.8%	2.2%
Total	193	350	447	151	161	311	173	357

^{*} Statistically significantly at p<0.05 level

Table 33 [Q5_2] Do you agree or disagree with the following statements? [Order to be randomized by computer] - Young people have different potentials and interests, society should provide diversified pathways for them to develop their full potential.

		Age**			Children's	Capable of hiring		
		Age		(education level		people	or not**
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Agree	98.4%	92.4%	91.1%	92.5%	94.6%	90.8%	87.2%	94.1%
Disagree	1.6%	6.1%	4.8%	7.1%	2.6%	5.2%	10.3%	3.6%
Don't know / Hard to say		1.5%	4.1%	0.4%	2.8%	4.0%	2.5%	2.3%
Total	193	350	447	151	161	311	173	357

^{**} Statistically significantly at p<0.01 level

Table 34 [Q5_3] Do you agree or disagree with the following statements? [Order to be randomized by computer] - Hong Kong society focuses heavily on examination results, and thus impedes the career and life development of young people.

		Age**		ec	Children's ducation level*	Capable of hiring people or not*		
	15-29	5-29 30-49 50 or above		Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Agree	86.6%	73.7%	64.9%	74.3%	75.8%	59.5%	73.9%	74.9%
Disagree	11.8%	22.3%	28.5%	20.8%	20.4%	31.6%	20.5%	23.5%
Don't know / Hard to say	1.6%	3.9%	6.6%	4.9%	3.8%	8.9%	5.5%	1.5%
Total	193	350	447	151	161	311	173	357

^{*} Statistically significantly at p<0.05 level

Table 35 [Q6] Do you think there are sufficient specialized services to help young people with career and life planning?

		Age**		e	Children's ducation level**	Capable of hiring people or not*		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Sufficient	13.8%	12.0%	11.0%	7.2%	8.3%	13.7%	13.2%	6.9%
Insufficient	81.1%	69.2%	62.2%	76.7%	71.5%	57.3%	66.9%	75.4%
Don't know / Hard to say	5.1%	18.8%	26.9%	16.1%	20.2%	29.1%	19.9%	17.7%
Total	193	350	447	151	161	311	173	357

^{*} Statistically significantly at p<0.05 level

Table 36 [Q7] Have you heard of the programme "Career and Life Adventure Planning (CLAP) for Youth@JC" which launched last year and help young people plan their career and life?

	Age**				Children's	Capable of hiring		
		rige		e	ducation level*	people or not		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Yes	13.5%	14.6%	21.0%	15.5%	20.9%	20.9%	17.7%	17.6%
No	86.5%	84.9%	77.3%	84.2%	78.7%	75.9%	82.3%	81.5%
Don't know / Hard to say		0.6%	1.7%	0.3%	0.4%	3.2%		0.9%
Total	193	350	447	151	161	311	173	357

^{*} Statistically significantly at p<0.05 level

^{**} Statistically significantly at p<0.01 level

^{**} Statistically significantly at p<0.01 level

^{**} Statistically significantly at p<0.01 level

Table 37 [Q8] [Only ask those who have answered "yes" in Q7, base=172] Where have you heard of / known about this programme? (Do not read out options, multiple answers is allowed)

	Age**			edı	Children's acation level*	Capable of hiring people or not**		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
News / Newspapers	19.7%	31.0%	40.8%	28.5%	47.0%	43.0%	28.2%	33.2%
Television	16.3%	37.0%	35.9%	23.8%	37.0%	37.2%	15.6%	41.5%
Radio	17.3%	9.3%	21.4%	15.3%	7.8%	24.8%	22.4%	12.7%
Friends	13.9%	2.8%	12.3%	7.6%	10.0%	11.9%	11.3%	4.1%
Online platform (Jockey Club's website and social media)	12.0%	6.6%	8.1%	2.0%	8.2%	7.6%	5.6%	10.7%
Activities organized by the Hong Kong Jockey Club		7.0%	4.0%		14.1%	0.8%		8.7%
School / teachers	18.3%		1.0%	1.0%		1.0%	0.8%	6.1%
Workplace / colleagues	6.8%	5.8%		5.3%			11.6%	0.8%
Social workers	7.9%	2.8%					3.2%	1.7%
Other websites (from NGO)			1.4%		4.0%			2.1%
Family members			0.7%			1.1%		
Others		6.2%	0.2%	13.5%		0.3%		5.0%
Don't know / Hard to say	4.1%	2.1%	3.0%	3.0%	2.1%	0.8%	11.2%	
Total	26	51	94	23	34	65	31	63

^{**} Statistically significantly at p<0.01 level

Table 38 [Q9] [Only ask those who have answered "yes" in Q7, base=172] As far as you know, what kinds of services does this programme provide for students, non-engaged youth, parents and other stakeholders?

	Age**			edı	Children's ucation level*	*	Capable of hiring people or not		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people	
Help teenagers with career and life planning	18.4%	26.6%	13.7%	15.6%	25.5%	14.0%	16.7%	19.8%	
Organize career visits, internship and work trial schemes	6.7%	22.7%	4.6%	29.8%	8.5%	4.9%	20.9%	11.6%	
Provide professional training for educators and social workers Establish	5.7%		3.1%	7.6%	0.5%	0.8%		0.3%	
district-based service team to offer help to non-engaged youth	7.1%	2.8%	0.6%			0.8%	3.6%		
Sponsor television programmes to promote diversified pathways	4.3%	3.8%	0.2%	8.2%		0.3%	4.2%		
Publications and talks to share successful experience and give recommendation		3.4%	1.3%	1.0%		1.6%	0.8%	2.8%	
Establish one-stop e-platform, to provide career / occupation information on various industries and continuing education, career interest and aptitude test, and counselling service	2.8%		1.3%			1.9%		2.0%	
Enhance public education, support career and life planning of young people, such as being a "Young Navigator"		2.8%			4.3%			2.3%	
Organize CLAP Talks	4.3%		0.3%	1.0%			4.4%		
Others (see below)		1.3%	1.8%			2.6%	2.2%		
Don't know / Hard to say		46.1%	77.5%	38.8%	65.4%	77.8%	55.9%	66.4%	
Total	25	51	94	23	34	65	30	63	

^{**} Statistically significantly at p<0.01 level

Table 39 [Q10] In what aspects do you expect "CLAP for Youth @ JC" can help young people with? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)

		Age**		edı	Children's acation level*	Capable of hiring people or not**		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Provide multiple pathways	61.8%	58.7%	57.5%	59.3%	61.5%	58.0%	45.0%	62.8%
Identify interests	71.1%	58.2%	53.1%	61.5%	60.3%	48.7%	56.1%	60.5%
Have stronger self-understanding	58.1%	55.6%	51.9%	53.9%	57.8%	47.0%	61.4%	52.7%
Provide schooling and employment information	54.1%	56.0%	52.8%	57.4%	57.3%	52.2%	49.3%	52.6%
Have targets in life	47.5%	59.9%	52.5%	64.2%	58.7%	49.0%	54.2%	55.2%
Enhance support to young people by society (parents, employers, teachers)	58.5%	55.4%	47.3%	56.7%	54.0%	46.9%	50.2%	53.3%
Others	0.5%	0.2%	1.0%		0.4%	1.1%	1.6%	0.2%
No expectation Don't know / Hard to say		1.4% 2.3%	2.2% 4.0%	1.1% 	0.9% 4.6%	3.0% 3.8%	2.5% 1.9%	0.5% 1.5%
Total	193	349	447	151	161	311	173	356

^{**} Statistically significantly at p<0.01 level

Table 40 [Q11] How helpful do you think this programme is for youth development? (Read out options 1-5, choose one option)

	,	Age**	1 /	ec	Children's lucation level	Capable of hiring people or not**		
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Very helpful	6.5%	9.7%	17.2%	8.3%	17.1%	17.3%	6.1%	12.0%
Quite helpful	23.0%	19.9%	17.6%	19.1%	19.1%	18.1%	22.4%	15.6%
Half-half	46.0%	49.7%	39.6%	55.7%	45.1%	41.0%	37.0%	48.4%
Not quite helpful	14.1%	8.1%	5.9%	5.4%	6.0%	4.7%	15.5%	8.3%
Very unhelpful / Can't help at all	4.0%	5.4%	6.9%	6.1%	4.9%	6.2%	7.4%	7.0%
Don't know / Hard to say	6.4%	7.2%	12.8%	5.4%	7.7%	12.7%	11.7%	8.9%
Total	193	350	447	151	161	311	173	357

^{**} Statistically significantly at p<0.01 level

Table 41 Table [Q11gp] How helpful do you think this programme is for youth development? (Read out options 1-5, choose one option) - **Integrated Data**

	1	1 / 8						
		Age**			Children's	Capable of hiring people		
		8-		ec	lucation level*		or r	not*
	15-29	30-49	50 or Primary		Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Helpful	29.5%	29.7%	34.8%	27.4%	36.2%	35.4%	28.4%	27.5%
Half-half	46.0%	49.7%	39.6%	55.7%	45.1%	41.0%	37.0%	48.4%
Not helpful	18.1%	13.4%	12.8%	11.5%	10.9%	10.9%	22.9%	15.2%
Don't know / Hard to say	6.4%	7.2%	12.8%	5.4%	7.7%	12.7%	11.7%	8.9%
Total	193	350	447	151	161	311	173	357

^{*} Statistically significantly at p<0.05 level

^{**} Statistically significantly at p<0.01 level

Table 42 [Q12] When young people are planning for future career development, what factors should they consider? (Read out options 1-7, order to be randomized by computer, choose three options at most)

		Age**		edı	Children's ucation level*	*	Capable of hiring people or not	
	15-29	30-49	50 or above	Primary or below	Secondary or tertiary	At work	Capable of hiring people	Not capable of hiring people
Matching with career interests and abilities	78.8%	74.2%	61.8%	74.9%	71.6%	60.1%	68.6%	74.8%
Play to their strengths	50.6%	58.0%	48.3%	59.2%	58.7%	45.6%	59.1%	51.3%
Income	53.8%	35.2%	29.9%	43.1%	33.0%	30.2%	34.0%	36.7%
Job satisfaction	46.2%	44.5%	24.8%	40.4%	41.8%	19.8%	47.1%	41.2%
Job stability	25.7%	35.2%	38.0%	36.3%	29.5%	38.5%	28.4%	31.6%
Expectations from parents / elderly	7.6%	7.9%	17.0%	9.1%	8.6%	18.1%	7.6%	9.8%
Social status	7.6%	5.8%	6.4%	8.0%	7.4%	6.1%	9.0%	6.9%
Others			1.7%		0.8%	1.1%	1.8%	0.2%
None		0.4%	1.0%			1.8%	0.3%	0.8%
Don't know / Hard to say			3.7%		1.8%	4.0%	0.3%	0.5%
Total	193	350	447	151	161	311	173	357

^{**} Statistically significantly at p<0.01 level

Table 43 [Q13] Are you willing to help young people to explore the diversified pathways in order to develop their career interest?

	Age*			ed	Children's education level**			Capable of hiring people or not	
	15-29	30-49	50 or above	Primary or below or tertiary At work		Capable of hiring people	Not capable of hiring people		
Yes	87.1%	84.2%	79.2%	83.3%	89.8%	73.1%	87.8%	84.8%	
No	10.2%	12.1%	13.0%	9.5%	7.0%	17.8%	10.0%	8.9%	
Don't know / Hard to say	2.7%	3.8%	7.8%	7.1%	3.2%	9.0%	2.2%	6.3%	
Total	193	347	445	151	158	310	173	357	

^{*} Statistically significantly at p<0.05 level

^{**} Statistically significantly at p<0.01 level

Appendix V Comparison with results in 2015

Comparison with results in 2015

Since the target population of the public survey in 2015 was Hong Kong residents aged 18 or above, while that in 2016 survey was Hong Kong residents aged 15 or above, so direct comparison cannot be made. In this part, comparison between 2015 and 2016's results is conducted after excluding the respondents who are Hong Kong residents aged 15 to 17 years old in 2016's results.

Statistical tests of "difference-of-proportions" have been employed wherever applicable to check for significant changes between the results of 2015 and 2016. Figures marked with double asterisks (**) denoted that the result has been tested to be statistically significant at p<0.01 level, whereas those with single asterisk (*) denoted statistical significance at p<0.05 level.

Table 44 [Q1] Do you know what is "career and life planning"?

	2015 Frequency Percentage (Base=1,009)		2016		
			Frequency	Percentage (Base=984)	
Yes	167	16.6%	256	26.0%**	
Don't know	828	82.1%	711	72.2%**	
No concept / Hard to say	14 1.4%		17	1.7%	
Total	1,009	100.0%	984	100.0%	

^{**} Statistical significance at p<0.01 level when compared to last survey.

Table 45 [Q3] Do you think young people nowadays have clear career and life development goals?

	20	015	2016		
	Frequency	Percentage (Base=1,009)	Frequency	Percentage (Base=982)	
Yes	194	19.2%	183	18.6%	
No	694	68.8%	663	67.6%	
Don't know / Hard to say	121	12.0%	136	13.8%	
Total	1,009		982	100.0%	
Missing	<1		2		

Table 46 [Q4] What kind of people do you think are most suitable to help young people conduct career and life planning? (Do not read out options, multiple answers is allowed)

	1	2015	<u> </u>		2016	·
	Frequency	% of total responses (Base=1,727)	% of valid sample (Base=1,007)	Frequency	% of total responses (Base=1,750)	% of valid sample (Base=982)
Teachers	315	18.2%	31.3%	379	21.7%	38.6%**
Parents	270	15.7%	26.9%	352	20.1%	35.8%**
Social workers	205	11.9%	20.3%	147	8.4%	15.0%**
The elderly	111	6.4%	11.0%	143	8.2%	14.5%*
Counterparts	97	5.6%	9.6%	138	7.9%	14.0%**
Youth themselves	49	2.8%	4.8%	85	4.9%	8.6%**
Celebrities	80	4.6%	7.9%	84	4.8%	8.6%
More capable / experienced individuals	180	10.4%	17.9%	79	4.5%	8.0%**
People in the business field	100	5.8%	10.0%	73	4.2%	7.5%*
The Government	109	6.3%	10.8%	66	3.8%	6.7%**
Professionals	69	4.0%	6.9%	35	2.0%	3.5%**
Others (see below)	38	2.2%	3.8%	41	2.3%	4.2%
Nobody	7	0.4%	0.7%	7	0.4%	0.7%
Don't know / Hard to say	97	5.6%	9.7%	121	6.9%	12.4%
Total	1,727	100.0%		1,750	100.0%	
Missing	2			2		
Other responses that cannot be grouped						
Intellectual	1	< 0.1%	0.1%	13	0.8%	1.3%
Religious personages	11	0.6%	1.1%	7	0.4%	0.7%
Society	2	0.1%	0.2%	4	0.3%	0.5%
Everyone	5	0.3%	0.5%	3	0.2%	0.4%
The media	3	0.2%	0.3%	3	0.2%	0.3%
Political parties				2	0.1%	0.2%
Hok Yau Club				2	0.1%	0.2%
District Council members				1	0.1%	0.1%
Enthusiastic people	5	0.3%	0.4%	1	0.1%	0.1%
Secondary schools Immigrants from				1	0.1%	0.1%
Mainland China				1	<0.1%	0.1%
Righteous people				<1	<0.1%	<0.1%
Volunteers	4	0.2%	0.4%	<1	<0.1%	<0.1%

		2015			2016	
	Frequency	% of total responses (Base=1,727)	% of valid sample (Base=1,007)	Frequency	% of total responses (Base=1,750)	% of valid sample (Base=982)
People they trust	1	0.1%	0.1%	<1	< 0.1%	<0.1%
Youth associations				<1	<0.1%	<0.1%
Voluntary groups	1	0.1%	0.1%	<1	<0.1%	<0.1%
People with patience	1	0.1%	0.1%			
Learn from Africans	1	0.1%	0.1%			
People who change in adversity	1	<0.1%	0.1%			
The Internet	1	< 0.1%	0.1%			
Communication platform	1	<0.1%	0.1%			
People with organizational ability	<1	<0.1%	<0.1%			
Sub-total	38	2.2%	3.8%	41	2.3%	4.2%

^{*} Statistical significance at p<0.05 level when compared to last survey.

Table 47 [Q6] Do you think there are sufficient specialized services to help young people with career and life planning?

	20	015	2016		
	Frequency Percentage (Base=1,005)		Frequency	Percentage (Base=984)	
Sufficient	137	13.6%	117	11.9%	
Insufficient	632	62.9%	668	67.9%*	
Don't know / Hard to say	236	23.5%	199	20.2%	
Total	1,005	100.0%	984	100.0%	
Missing	4				

^{*} Statistical significance at p<0.05 level when compared to last survey.

^{**} Statistical significance at p<0.01 level when compared to last survey.

Table 48 [Q7] Have you heard of the programme "Career and Life Adventure Planning (CLAP) for Youth@JC" which launched last year and help young people plan their career and life?

	2015 Frequency Percentage (Base=1,009)		2016		
			Frequency	Percentage (Base=984)	
Yes	77	7.6%	172	17.4%**	
No	916	90.8%	801	81.4%**	
Don't know / Hard to say	16	1.6%	12	1.2%	
Total	1,009	100.0%	984	100.0%	

^{**} Statistical significance at p<0.01 level when compared to last survey.

Table 49 [Q8] [Only ask those who have answered "yes" in Q7, base=172] Where have you heard of / known about this programme? (Do not read out options, multiple answers is allowed)

		2015			2016	
	Frequency	% of total responses (Base=95)	% of valid sample (Base=77)	Frequency	% of total responses (Base=208)	% of valid sample (Base=172)
News / Newspapers	32	33.6%	41.4%	59	28.4%	34.5%
Television	26	27.8%	34.4%	57	27.3%	33.1%
Radio	15	15.3%	18.9%	30	14.2%	17.3%
Friends	2	1.7%	2.1%	17	8.0%	9.7%*
Online platform (Jockey Club's website and social media)	6	5.9%	7.3%	14	6.8%	8.2%
Activities organized by the Hong Kong Jockey Club	3	3.2%	3.9%	7	3.5%	4.3%
School / teachers	2	2.2%	2.7%	6	2.7%	3.3%
Workplace / colleagues	1	1.0%	1.2%	5	2.3%	2.8%
Social workers				3	1.7%	2.0%
Other websites (from NGO)				1	0.6%	0.8%
Family members	3	3.6%	4.4%	1	0.3%	0.4%*
Others (see below)	5	5.0%	6.1%	3	1.6%	1.9%
Don't know / Hard to say	1	0.8%	1.0%	5	2.6%	3.1%
Total	95	100.0%		208	100.0%	
Other responses that cannot be grouped						
Community Centre	1	1.0%	1.2%	3	1.5%	1.8%

		2015			2016	
		% of total	% of valid		% of total	% of valid
	Frequency	responses	sample	Frequency	responses	sample
		(Base=95)	(Base=77)		(Base=208)	(Base=172)
WhatsApp				<1	0.1%	0.1%
The Hong Kong Jockey Club	2	1.9%	2.3%			
Customers at Chinese restaurant	1	1.4%	1.7%			
MTR advertisements	1	0.8%	1.0%			
Sub-total	5	5.0%	6.1%	3	1.6%	1.9%

^{*} Statistical significance at p<0.05 level when compared to last survey.

Table 50 [Q10] In what aspects do you expect "CLAP for Youth @ JC" can help young people with? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)

		2015			2016	
	Frequency	% of total responses (Base= 3,114)	% of valid sample (Base= 1,007)	Frequency	% of total responses (Base= 3,295)	% of valid sample (Base= 983)
Provide multiple pathways	552	17.7%	54.9%	575	17.4%	58.5%
Identify interests	514	16.5%	51.1%	564	17.1%	57.3%**
Have stronger self-understanding	539	17.3%	53.6%	533	16.2%	54.1%
Provide schooling and employment information	481	15.5%	47.8%	531	16.1%	54.0%**
Have targets in life	521	16.7%	51.7%	531	16.1%	54.0%
Enhance support to young people by society (parents, employers, teachers)	449	14.4%	44.6%	513	15.6%	52.1%**
Others (see below)	3	0.1%	0.3%	6	0.2%	0.6%
No expectation	29	0.9%	2.9%	15	0.4%	1.5%*
Don't know / Hard to say	25	0.8%	2.5%	28	0.9%	2.9%
Total	3114	100.0%		3295	100.0%	
Missing	2			1		
Other responses that cannot be grouped						
Learn about ethic				1	< 0.1%	0.1%
Know the pathway that other youth have in the world				1	<0.1%	0.1%
Build the				1	<0.1%	0.1%

		2015			2016	
	Frequency	% of total responses (Base= 3,114)	% of valid sample (Base= 1,007)	Frequency	% of total responses (Base= 3,295)	% of valid sample (Base= 983)
confidence						
towards the						
future for the						
youth						
Provide the						
opportunity of				1	< 0.1%	0.1%
upward mobility						
to the youth						
Enlightenment and				1	< 0.1%	0.1%
inspiration Enhance the						
understanding of				1	<0.1%	0.1%
Mainland China				1	<0.1%	0.1%
Offer Jockey						
Club's job						
vacancies and						
increase the				1	< 0.1%	0.1%
places of the						
programme						
Promote truthful						
relationship,						
politeness and						
interpersonal				<1	<0.1%	<0.1%
relationship						
among neighbors						
Develop						
manufacturing				<1	< 0.1%	< 0.1%
industry				·		
Hope Jockey Club						
can let the youth						
discuss this				<1	< 0.1%	< 0.1%
programme with						
their parents						
Qualification of						
being a human	2	0.1%	0.2%			
being						
Promote this	1	<0.1%	0.1%			
programme more				_	_	-
Sub-total	3	0.1%	0.3%	6	0.2%	0.6%

^{*} Statistical significance at p<0.05 level when compared to last survey.

^{**} Statistical significance at p<0.01 level when compared to last survey.

Table 51 [Q11] How helpful do you think this programme is for youth development? (Read out options 1-5, choose one option)

	2015		2016		
	Frequency	Percentage	Frequency	Percentage	
	Trequency	(Base=1,008)	rrequency	(Base=984)	
Very helpful	136	13.5% 33.9%	123 7 211	12.5% 19.1% }31.6%	
Quite helpful Helpful	$206 \int_{0.07}^{0.07} 342$	20.4% \\ \int 33.9\%	188	19.1%	
Half-half	460	45.7%	434	44.1%	
Not quite helpful	63	6.2%]	82	8.4%	
Very unhelpful / Not helpful	47 110	17%	\ ₅₇ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	8.4% 5.8% }14.2%*	
Can't help at all	63 6.2% 47 110 4.7% 10.9%		37	3.6%	
Don't know / Hard to say	96	9.6%	100	10.1%	
Total	1,008	100.0%	984	100.0%	
Missing	1		<1		

^{*} Statistical significance at p<0.05 level when compared to last survey.

Table 52 [Q12] When young people are planning for future career development, what factors should they consider? (Read out options 1-7, order to be randomized by computer, choose three options at most)

	ince options a	2015			2016	
	Frequency	% of total responses (Base= 2,311)	% of valid sample (Base= 1,008)	Frequency	% of total responses (Base= 2,446)	% of valid sample (Base= 984)
Matching with career interests and abilities	681	29.5%	67.5%	681	27.8%	69.2%
Play to their strengths				511	20.9%	51.9%
Income	437	18.9%	43.3%	353	14.4%	35.8%**
Job satisfaction	418	18.1%	41.4%	351	14.3%	35.6%**
Job stability	462	20.0%	45.9%	335	13.7%	34.1%**
Expectations from parents / elderly	180	7.8%	17.8%	119	4.9%	12.1%**
Social status	105	4.6%	10.4%	64	2.6%	6.5%**
Others (see below)	10	0.5%	1.0%	6	0.2%	0.6%
None	4	0.2%	0.4%	7	0.3%	0.8%
Don't know / Hard to say	15	0.6%	1.4%	20	0.8%	2.0%
Total	2,311	100.0%		2,446	100.0%	
Missing	1					

		2015			2016	
	Frequency	% of total responses (Base= 2,311)	% of valid sample (Base= 1,008)	Frequency	% of total responses (Base= 2,446)	% of valid sample (Base= 984)
Other responses						
that cannot be grouped						
Contribute to the society				3	0.1%	0.3%
Know about god first				1	0.1%	0.1%
Governmental support				1	0.1%	0.1%
Social unrest				1	< 0.1%	0.1%
All are important				1	< 0.1%	0.1%
Working environment				1	<0.1%	0.1%
Be more just				1	< 0.1%	0.1%
Matching with personal ability	7	0.3%	0.7%			
Jobs that are not demanding	1	<0.1%	0.1%			
All of the above	1	< 0.1%	0.1%			
Fighting spirit	<1	< 0.1%	< 0.1%			
Government subsidy, scholarships	<1	<0.1%	<0.1%			
etc. Personal health	<1	<0.1%	<0.1%			
Direction of the school	<1	<0.1%	<0.1%			
Sub-total	10	0.5%	1.0%	6	0.2%	0.6%

^{**} Statistical significance at p<0.01 level when compared to last survey.

Appendix VI Questionnaire

Public Opinion Programme The University of Hong Kong

The Hong Kong Jockey Club Charities Trust

Jointly conducted

Opinion Survey on Youth's Life Planning by Public and Youth 2016

Questionnaire

October 12, 2016

Part 1 Introduction

Good evening! My name is X. I am an interviewer at the Public Opinion Programme of The University of Hong Kong. We are conducting an opinion survey on public perception on **youth** career and life planning. I would like to invite you to participate in an interview which will take 10 minutes, and you can choose to terminate the interview any time. Is it okay for us to start this survey?

Yes → Continue to introduction

No → Interview ends, thank you for your cooperation, bye-bye

I would like to stress that your number is randomly drawn from our database and your responses will be kept strictly confidential within the university's research team. All data collected will be used for aggregate analysis only. If you have any questions about the research, you can call xxxx-xxxx to talk to our supervisors. If you want to know more about the rights as a participant, please contact The University of Hong Kong (full name: Human Research Ethics Committee for Non-Clinical Faculties of The University of Hong Kong) at xxxx-xxxx during office hours. For quality control purpose, our conversation may be recorded and kept for 6 months at most which will be destroyed after our quality control process is complete. Is it okay for us to start this survey?

[S1] Is the telephone number here xxxx-xxxx?

Yes \rightarrow S2

No → Interview ends, thank you for your cooperation, bye-bye

Part II Selection of Respondents

[S2] Are there any Hong Kong residents **aged 15 or above in your household**? 【If there are no eligible interviewee, interview ends, thank you for your cooperation, bye-bye】

Yes → Ask S	→ Ask S3 [If the target respondent is not the one who answers the phone, please				
invite the target respond	ent to answer the phone and the interviewer re-introduces himself /				
herself]					
Yes, more than one,	\rightarrow Ask S4				
	iew ends, thank you for your cooperation, bye-bye. nterview ends, thank you for your cooperation, bye-bye.				
[S3] Are you aged 18 or	above?				
Yes (aged 18 or above)	→ Start the interview				
No (15 – 17 years old)	\rightarrow Invite parent/guardian to answer the phone \rightarrow S5				
Refuse to answer	→ Interview ends, thank you for your cooperation, bye-bye.				

[S4] Since there is more than one available, we hope that all qualified family members have the equal chance to be interviewed, I would like to speak to the one who will have his / her birthday next. (Interviewer can ask: "Is there anyone whose birthday is in October or the coming three months?") Is it okay for us to start now?

Yes - The one answered the phone is the respondent (aged 18 or above)→ Start the interview

Yes - The one answered the phone is the respondent $(15 - 17 \text{ years old}) \rightarrow \text{Invite parent/guardian}$ to answer the phone $\rightarrow S5$

Yes - Another family member is the respondent 【interviewer please repeat the self-introduction】 (aged 18 or above) → Start the interview

Yes - Another family member is the respondent [interviewer please repeat the self-introduction]

 $(15-17 \text{ years old}) \rightarrow \text{Invite parent/guardian to answer the phone} \rightarrow \text{S5}$

The qualified family member is not at home / not available → 【interviewer please arrange another time for interview】

No - Family member refuses to answer → Interview ends, thank you for your cooperation, bye-bye

No - Respondent refuses to answer → Interview ends, thank you for your cooperation, bye-bye

[S5] [Ask parents / guardian] Hello, your son/daughter has accepted our invitation to be interviewed, but since he/she is currently aged below 18, we need to obtain your consent to conduct the interview with him/her. Would you let your son/daughter to participate in this opinion survey on youth career and life planning, which we will mainly ask them about their views on youth career and life planning, such as setting up life goals, and explore self-interest and potential? I would like to stress that your number is randomly drawn from our database. The interview will be conducted anonymously and your responses will be kept strictly confidential within the university's research team. All data collected will be used for aggregate analysis only.

Is it okay for us to start this survey?

Yes \rightarrow Start the interview

No \rightarrow Interview ends, thank you for your cooperation, bye-bye

Part III Opinion Questions

[Q1]) Do you know what is "career and life planning"?					
	Yes \rightarrow Ask Q2 Don't know \rightarrow Ask Q1b) No concept / Hard to say \rightarrow Ask Q1b) Refuse to answer \rightarrow Ask Q1b)					
	b) Do you know what is "life career planning"?					
	Yes Don't know No concept / Hard to say Refuse to answer					
[Q2]	No matter what, how do you think we should help young people to face challenges that they would meet on life planning once they finish school life? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)					
	Motivate them to plan for their future Help them establish life and career goals Help them self-understand and develop (identify interests, potentials and values) Help them explore their pathways for career and life (understand different forms of work and society) Help them to set plan to manage career and life (action plan, and develop relevant abilities and skills) Provide enough support and opportunities Others (please specify:) Don't know / Hard to say Refuse to answer					
[Q3]	Do you think young people nowadays have clear career and life development goals?					
	Yes No Don't know / Hard to say Refuse to answer					

[Q4] What kind of people do you think are most suitable to help young people conduct career and life planning? (Do not read out options, multiple answers is allowed)

Teachers

Parents

The elderly

Social workers

Celebrities

Counterparts

Youth themselves

People in the business field

Others (Please specify:_____

Don't know / Hard to say

Refuse to answer

- [Q5] Do you agree or disagree with the following statements? [Order to be randomized by computer] [New question]
 - Q5A Parents and teachers should encourage young people to plan their future based on their career interests and ability.

Agree

Disagree

Don't know / Hard to say

Refuse to answer

- Q5B Young people have different potentials and interests, society should provide diversified pathways for them to develop their full potential.

Agree

Disagree

Don't know / Hard to say

Refuse to answer

- Q5C Hong Kong society focuses heavily on examination results, and thus impedes the career and life development of young people.

Agree

Disagree

Don't know / Hard to say

Refuse to answer

[Q6] Do you think there are sufficient specialized services to help young people with career and life planning?

Sufficient Insufficient Don't know / Hard to say Refuse to answer

[Q7] Have you heard of the programme "Career and Life Adventure Planning (CLAP) for Youth@JC" which launched last year and help young people plan their career and life?

Yes → Continue to ask Q8-Q9

No → Skip to ask Q10
Don't know / Hard to say
Refuse to answer → Skip to ask Q10
→ Skip to ask Q10

[Q8] [Only ask those who have answered "yes" in Q7] Where have you heard of / known about this programme? (Do not read out options, multiple answers is allowed)

School / teachers

Social workers

Family members

Friends

Activities organized by the Hong Kong Jockey Club

Online platform (Jockey Club's website and social media)

Other websites (from NGO)

Radio

Television

News / Newspapers

Workplace / colleagues

Others (please specify:_____)

Don't know / Hard to say

Refuse to answer

[Q9] [Only ask those who have answered "yes" in Q7] As far as you know, what kinds of services does this programme provide for students, non-engaged youth, parents and other stakeholders?

Help teenagers with career and life planning

Provide professional training for educators and social workers

Establish district-based service team to offer help to non-engaged youth

Establish one-stop e-platform, to provide career / occupation information on various industries and continuing education, career interest and aptitude test, and counselling service

Publications and talks to share successful experience and give recommendation Enhance public education, support career and life planning of young people, such as being a "Young Navigator"

Organize CLAP Talks

Organize career visits, internship and work trial schemes

Sponsor television programmes to promote diversified pathways

Others (please specify:_____)

Don't know / Hard to say

Refuse to answer

[Interviewers to read out: The Hong Kong Jockey Club Charities Trust funded a donation of HK\$500 million, pioneering a five-year career and life planning programme named "CLAP for Youth @ JC" starting from 2015. It aims at collaborating with numerous sectors to help youth at school and "Not in Education, Employment and Training" youth aged 15 to 21 who have finished school life on life planning and career development. Over 200,000 young people are expected to be benefited.]

[Q10] In what aspects do you expect "CLAP for Youth @ JC" can help young people with? (Read out options 1-6, order to be randomized by computer, multiple answers is allowed)

Have stronger self-understanding

Identify interests

Have targets in life

Enhance support to young people by society (parents, employers, teachers)

Provide multiple pathways

Provide schooling and employment information

Others (please specify:____)

No expectation

Don't know / Hard to say

Refuse to answer

[Q11] How helpful do you think this programme is for youth development? (Read out options 1-5, choose one option)

Very helpful

Ouite helpful

Half-half

Not quite helpful

Very unhelpful / Can't help at all

Don't know / Hard to say

Refuse to answer

[Q12]	When young people are planning for future career development, what factors should they consider? (Read out options 1-7, order to be randomized by computer, choose three options at most)
	Income
	Matching with career interests and abilities
	Job satisfaction
	Job stability
	Social status
	Expectations from parents / elderly
	Play to their strengths
	Others (please specify:)
	None Don't know / Hord to say
	Don't know / Hard to say
	Refuse to answer
[Q13]	Are you willing to help young people to explore the diversified pathways in order to
	develop their career interest?
	Yes
	No (please specific the reasons:)
	Don't know / Hard to say
	Refuse to answer

Refuse to answer

Part IV Demographics

We would like to ask you some personal information for aggregate analyses. Please rest assured that your information provided will be kept strictly confidential.

[DM1]	Gender	
Male Female		
[DM2a]	Age	
(E Refuse to	Exact age) to answer	
[DM2b] out the in		interval (Interviewer can read
15-17		
18-20		
21-29		
30-39		
40-49		
50-59		
60-69		
70 or abo		
Refuse to	o answer	
[DM3]	Education Attainment	
Primary o	or below	
•	ary school	
Tertiary		
	, non-degree	
Tertiary,	=	
Postgradu	duate or above	

[DM4] Occupation

Managers / administration staff

Professional

Associate professional

Clerk

Service workers

Market sales workers

Skilled agricultural and fishery workers

Craft & related trade worker

Plant & machine operator / assembler

Drivers

Unskilled worker

Students

Homemakers

Domestic helpers

Retired

Unemployed / non-workers / between jobs

Others

Refuse to answer

[DM5] [Only ask those who are employed] Are you in a position capable of hiring people at your company?

Yes

No

Refuse to answer

[DM6] Are you a parent? (If yes, interviewer please probes children's education level, multiple choices allowed)

Yes, children are studying in kindergarten or below

Yes, children are studying in kindergarten

Yes, children are studying in primary school

Yes, children are studying in secondary school

Yes, children are studying in university

Yes, children are working

Refuse to answer children's education level

No

Refuse to answer

Thank you for your time. If you have any questions regarding this interview, you can call xxxx-xxxx to talk to our supervisor, or the Human Research Ethics Committee for Non-Clinical Faculties of The University of Hong Kong at xxxx-xxxx during office hours to verify this interview's authenticity and confirm my identity. Good-bye!